

VocBench User Questionnaire (2014/10)

The ART Research Group at University of Rome Tor Vergata prepared this questionnaire for the VocBench users.

The purpose is to gather information about VocBench users and assessing their subjective perception of the system usability, effectiveness and their interest in the features offered by the platform.

The reference version of VocBench for this questionnaire is 2.1

*** Required**

User Profile

This section aims at understanding the profile of the VocBench users

1. Tell us about your level of proficiency with thesaurus editing *

Mark only one oval.

	1	2	3	4	5	6	7	
very low	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	very high

2. Tell us about your level of proficiency with modeling languages of the RDF family (RDF, RDFS, OWL, SKOS, SKOS-XL) *

Mark only one oval.

	1	2	3	4	5	6	7	
very low	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	very high

3. Tell us about your adoption of VocBench *

Mark only one oval.

- ☐ never used it yet
- ☐ trying it
- ☐ evaluating/evaluated it
- ☐ adopting/adopted it in production for some resource

4. Which other systems for thesaurus editing are you adopting? *

You may check as many options as you want. The last option allows you to enumerate other tools, by separating their names with a comma (,)

Check all that apply.

- ☐ PoolParty
- ☐ TopBraid EVN
- ☐ Protégé SKOSEd
- ☐ TemaTres
- ☐ Other:

5. How did you know about VocBench? *

Mark only one oval.

- ☐ Wikipedia *Skip to question 7.*
- ☐ Semantic Web Wiki *Skip to question 7.*
- ☐ Word of mouth *Skip to question 7.*
- ☐ Conference / Workshop *Skip to question 6.*
- ☐ Consultancy *Skip to question 7.*
- ☐ Web search *Skip to question 7.*
- ☐ Other: *Skip to question 7.*

Skip to question 7.

Conference / Workshop

6. At which conference/workshop did you hear about VocBench?

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USE Questionnaire

This is a common questionnaire to evaluate the Usefulness, Satisfaction and Ease of use of a system. Further information can be found in the following reference:

Lund, A.M. (2001) Measuring Usability with the USE Questionnaire. STC Usability SIG Newsletter, 8:2. (http://www.stcsig.org/usability/newsletter/0110_measuring_with_use.html)

Respondents are asked to express their level of agreement with the given statements on a 7-point Likert scale:

- strongly disagree (1),
- disagree (2),
- somewhat disagree (3),
- neither agree or disagree (4),
- somewhat agree (5),
- agree (6),
- strongly agree (7).

For items that are not applicable, use: N/A (not applicable).

7. Usefulness **Mark only one oval per row.*

	1	2	3	4	5	6	7	N/A
It helps me be more effective.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It helps me be more productive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is useful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It gives me more control over the activities in my life.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It makes the things I want to accomplish easier to get done.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It saves me time when I use it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It meets my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It does everything I would expect it to do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Ease of use **Mark only one oval per row.*

	1	2	3	4	5	6	7	N/A
It is easy to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is simple to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is user friendly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It requires the fewest steps possible to accomplish what I want to do with it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is flexible.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using it is effortless.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can use it without written instructions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't notice any inconsistencies as I use it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Both occasional and regular users would like it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can recover from mistakes quickly and easily.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can use it successfully every time.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Ease of learning **Mark only one oval per row.*

	1	2	3	4	5	6	7	N/A
I learned to use it quickly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I easily remember how to use it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is easy to learn to use it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I quickly became skillful with it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Satisfaction **Mark only one oval per row.*

	1	2	3	4	5	6	7	N/A
I am satisfied with it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend it to a friend.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is fun to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It works the way I want it to work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is wonderful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel I need to have it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is pleasant to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Feature Evaluation

This section aims at collecting what users think about some of the most important features of VocBench.

For each feature, the following questions are being prompted:

- It's easy to use: this is not covering the time spent to learn it; it is only intended as "after you got proficient with the feature".
- It's effective: does this feature succeed in supporting you in the task it is intended for?
- It's interesting: still, this has to be strictly subjective and related to your needs. So, it does not have to include your opinion about the potential interest for other people. In short: is this feature of any interest for you and what you typically do with the system?

Respondents are asked to express their level of agreement with the given statements about each feature on a 7-point Likert scale:

- strongly disagree (1),
- disagree (2),
- somewhat disagree (3),
- neither agree or disagree (4),
- somewhat agree (5),
- agree (6),
- strongly agree (7).

For items that are not applicable (e.g. never been able to exploit that feature due to limitations of user-role in VB), use: N/A (not applicable).

Role-based Access Control**11. The possibility to enable different actions for different users/groups depending on their role ****Mark only one oval per row.*

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Collaborative Management

12. **The possibility for different users to concurrently access to the same content and edit it collaboratively ***

Mark only one oval per row.

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Publication Workflow Management

13. **The possibility to follow and mark with different levels the life-cycle of entities in the thesaurus, and have special users validating the choice made by editors ***

Mark only one oval per row.

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

History

14. **RSS feed, Recent Changes, etc.. ***

Mark only one oval per row.

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SPARQL Querying

15. **The possibility to use SPARQL to query the thesaurus and perform complex analysis ***

Mark only one oval per row.

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Scheme Management

16. **The possibility to view only concepts in a given scheme, to assign concepts to schemes, and to be warned of potential violation of the SKOS constraints ***

Mark only one oval per row.

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Triple Store Connectivity

17. **The possibility to connect a project to different triple stores ***

Mark only one oval per row.

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Reasoning

18. **Real-time visualization of inferred triples ***

Mark only one oval per row.

	1	2	3	4	5	6	7	N/A
It's easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Features you would like to see

19. **Tell us about any feature you would like to see implemented in future versions of VocBench**

please provide entries in the form: <feature name> : <description> separating each entry with a blank line

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