# Time Reports for JIRA Cloud: Bug

Friday, April 15, 2016 9:28 PM

## Summary

Cannot Change Time Report Gadget Filter by User Option

#### Description

In JIRA Core Cloud, when adding a new Time Report for gadget to a new dashboard, the gadget defaults the filter by User configuration option to the user adding the gadget. While you can change the User option via the gadget configuration screen, there is no apparent means to save the gadget configuration setting, resulting in the gadget reverting back to the original User configuration setting.

#### Criticality: Show Stopper; No Apparent Work-Around Available

#### Plugin Version: 1.1.5-AC

## Steps to Reproduce

#### Step 1. Create New Dashboard



## Step 2. Add Gadget 'Time Reports for JIRA Cloud' to Dashboard

Search on 'Time Report'; select the Time Reports' gadget that is displayed:

Search on 'Time Report'; select the Time Reports' gadget that is displayed:

Ashley: F	Project Activ	ity Detai	for Last 7 Day	ys	+ 4
	Add a gad	get			×
	Time Report		Mon         Tue         We           15/11         16/11         17.           12         11         11         11	Time Reports By Andriy Zhdanov • Local Flexible view of issues time tracking data.	Add gadget
	All	1			
	Charts	0			
	JIRA	1			
	Wallboard	0			

Click on 'Add gadget' and close the Search gadget diaglog box by clicking on the 'X'. Gadget displays time for current user James Intriglia:

Timesheet										
Summary for	user James Intriglia [A	dmi	nistrator	irom 2	016-04-	10 to 20	16-04-1	6 🔼		
			Sun	Mon	Tue	Wed	Thu	Fri	Sat	
•	📟 📛 🌌	₩.	10/Apr	11/Apr	12/Apr	13/Apr	14/Apr	15/Apr	16/Apr	Tot
• CSA-54	Amy Christine, Artist; IT ERP Analyst, Peoplessoft	ſ				0.33h	1h			1.33h
IWP-23	Create New JimIntriglia.com Website	↑			1.5h					1.5h
SAB-1	2016 Sabbatical Planning and Research	↑		0.03h		1.5h				1.53h
VTM-42	Ashley Brenneman Onboarding	Ť						1h		1h
🖸 VTM-48	Project Planning and Reporting: Apr. 2016	Ť		0.25h						0.25h
VWSM-34	Implement Confluence with JIRA Core for Business Platform	ſ		0.5h		0.5h				1h

🖸 VWSM-39	for JIRA Core Upgrade to Add Confluence	¢	0.33h					0.33h
Total:			1.11h	1.5h	2.33h	1h	1h	6.94h
+ Log Work								

## Step 3. Configure Gadget to Report Time for Specific User

Attempt to change the gadgets' reporting filter from "James Intriglia [Administrator] to 'Ashley' by clicking on the options icon:

ley: Proje	ect Activity De	eta	ail for	Las	t 7 D	ays				
Timesheet										
Summary for u	user James Intriglia [Ad	dmir	nistrator	irom 2	016-04-	10 to 20	16-04-1	6 🖸 🖊		
	= # Z	₩	Sun 10/Apr	Mon 11/Apr	Tue 12/Apr	Wed 13/Apr	Thu 14/Apr	Fri 15/Apr	Sat 16/Apr	Tot
+ CSA-54	Amy Christine, Artist; IT ERP Analyst, Peoplessoft	↑				0.33h	1h			1.33h
IWP-23	Create New JimIntriglia.com Website	↑			1.5h					1.5h
SAB-1	2016 Sabbatical Planning and Research	↑		0.03h		1.5h				1.53h
VTM-42	Ashley Brenneman Onboarding	↑						1h		1h
C VTM-48	Project Planning and Reporting: Apr. 2016	↑		0.25h						0.25h
VWSM-34	Implement Confluence with JIRA Core for Business Platform	↑		0.5h		0.5h				1h
VWSM-39	Create Project Plan for JIRA Core Upgrade to Add Confluence	↑		0.33h						0.33h
Total:				1.11h	1.5h	2.33h	1h	1h		6.94h
+ Log Work										

When configuration dialog is displayed, change User option filter criteria to 'Ashley Brenneman' and click Refresh:

When configuration dialog is displayed, change User option filter criteria to 'Ashley Brenneman' and click Refresh:

Time Reports													
Flexible view of issues time tracking	ig data Configur	e											
REPORT	Timesheet												
Timesheet -	Options: User:	Ashley Brenneman ×	Start Date: 2016-04-1	10 × End Date: 2016-04-	-16 × 🖹			_			-		
FILTER OR PROJECT	•					<ul> <li>Sun</li> <li>10/Apr</li> </ul>	Mon r 11/Apr	Tue 12/Apr	Wed 13/Apr	Thu 14/Apr	Fri 15/Apr	Sat 16/Apr	Tot
	🖸 VTM-50 Mi	grate VA Profile Page to	Confluence Personal	Space		↑		0.67h					0.67h
OPTIONS	N	figrated VA personal pag et up personal space.	ge from Team Noteboo	ok to Personal Page on Co	onfluence and			0.67h					
User:	Total:							0.67h					0.67h
Start Date:           2016-04-10           End Date:           2016-04-16           Show Weekends:													
Reporting Day:    Group By Field:													
Additional Fields:													
Refresh													

The gadget refreshes, displaying the current hours logged for Ashley by Issue summary. NOTE: There is no "Save Configuration" button next to the 'Refresh' button to make the changes permanent. It is also not obvious to the user how they should return to the Dashboard display.

## Step 4. Select Newly Created 'Time Reports for Ashley' Dashboard

Clicking on Dashboards > 'Ashley: Project Activity Detail..' results in Time Report gadget configuration setting reverting back to James Intriglia, resulting in incorrect time reporting.

Project Management VTSM Project	Ashley: Pro	ject Activity Detail for	Last 7 D	ays								
Team Time Reporting	Timesheet											
Business Contacts	Summary for	user James Intriglia [Administrator]	rom 2016-04-1	0 to 201	6-04-16	2						
Team Activities				Sun	Mon	Tue	Wed	Thu	Fri	Sat		
Team Activities		₩ Č Z	•	10/Apr	11/Apr	12/Apr	13/Apr	14/Apr	15/Apr	16/Apr	Tot	
Jim's Active Projects and Tasks	• CSA-54	Amy Christine, Artist; IT ERP Analys Peoplessoft	<sup>it,</sup> ↑				0.33h	1h			1.33h	
Jim - Project Activity Detail for Last 7 Davs	IWP-23	Create New JimIntriglia.com Websit	e 🕇			1.5h					1.5h	

Alix - Project Activity	SAB-1	2016 Sabbatical Planning and Research	Ŷ	0.03h		1.5h			1.53h
Detail for Last 7 Days	VTM-42	Ashley Brenneman Onboarding	Ť					1h	1h
Detail for Last 7 Days	🖸 VTM-48	Project Planning and Reporting: Apr. 2016	↑	0.25h					0.25h
Haifa - Project Activity Detail for Last 7 Days	VWSM-34	Implement Confluence with JIRA Core for Business Platform	Ŷ	0.5h		0.5h			1h
System Dashboard Test Dashboard	C VWSM-39	Create Project Plan for JIRA Core Upgrade to Add Confluence	Ŷ	0.33h					0.33h
Ashley: Project	Total:			1.11h	1.5h	2.33h	1h	1h	6.94h
Activity Detail for Last 7 Days	+ Log Work								